

Piedmont Acupuncture & Integrative Wellness  
3862 Piedmont Avenue Oakland, CA 94611

**Privacy Policy**

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Piedmont Acupuncture & Wellness is committed to protecting your confidentiality.

If you wish to see a copy of our privacy policy, please let us know.

**Financial Policy**

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Cancellation Policy

It is our mission to provide quality health care to as many people as possible at the most affordable rates. It is for this reason that we ask for 24 hours notice if you need to cancel or reschedule an appointment. All appointments that are cancelled or rescheduled with less than 24 hours notice will be charged the full price of that service.

Late arrival Fee

In the event that you are late, we will make every effort to provide you with as complete a treatment as possible; however, please understand that we may need to make the treatment shorter. If you arrive more than 15 minutes late, we will reschedule your treatment with a \$25 fee applied.

Insurance

Should you use insurance, you must verify your benefits beforehand. Please note that if you book an appointment without having your coverage verified, we will collect our usual fee at the time of your visit. \*Insurance coverage is never guaranteed even when quoted benefits. Should any claims not be fully paid, the patient will be fully responsible for payment of all services rendered.

Acceptable Payment

Payment is expected at the time of treatment. We accept cash, Zelle, Venmo, checks, and credit/ debit cards. A 4% processing fee will be applied for all credit or debit card transactions. HSA and FSA credit or debit cards are also acceptable. If needed, we can provide you with a receipt for reimbursement from your insurance.

*I understand the privacy and financial policy. I have read and agree to the above policies.*

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name